



4515 19th Street Court East Bradenton, FL 34203  
 (941) 377-0153 Fax (941) 378-1387 www.uniqueservices.com

**Unique Savings Agreement (USA)**

1 to 5 Ton Air Conditioning Systems

CA:

**Taking Care of Your Entire Property**

Customer Information	
BILLING ADDRESS	(SL) SERVICE LOCATION
<input type="checkbox"/> SAME AS SERVICE LOCATION Street (include unit #)	Street (Include Unit #)
City/State/Zip	City/State/Zip
Billing Primary Contact	(SL) Primary Contact
<input type="checkbox"/> SAME AS SERVICE LOCATION	
Name	Name
Email	Email
Phone 1 <sup>st</sup> Choice	Phone 1 <sup>st</sup> Choice
Phone 2 <sup>nd</sup> Choice	Phone 2 <sup>nd</sup> Choice
Additional Phone	Additional Phone
Billing Secondary Contact	(SL) Secondary Contact
Name	Name
Email	Email
Phone 1 <sup>st</sup> Choice	Phone 1 <sup>st</sup> Choice
Phone 2 <sup>nd</sup> Choice	Phone 2 <sup>nd</sup> Choice
Additional Phone	Additional Phone

Savings Agreement Information and Plan Comparison			
	Platinum	Gold	Silver
Pre-Cool Maintenance	20 Point Plus	20 Point Plus	20 Point
Pre-Heat Maintenance	20 Point Plus	20 Point	20 Point
Service Call Classification	Priority	Express	Economy
Service Availability	Mon-Sat 7am-7pm	Mon-Sat 9am-5pm	Mon-Fri 9am-5pm
Emergency Hours	24 / 7 / 365	24 / 7 / 365	24 / 7 / 365

Discount on Service Calls			
	Platinum	Gold	Silver
HVAC	15%	10%	5%
Plumbing	15%	10%	5%
Appliance	15%	10%	5%
Electrical	15%	10%	5%

Choose the Level of Your Savings Agreement				
(Select Only One)		Qty	Price Per Unit	Extended Amount
<b>Platinum</b>	First System	1	\$289	
OR	Additional Systems (each)		\$269	
<b>Gold</b>	First System	1	\$199	
OR	Additional Systems (each)		\$179	
<b>Silver</b>	First System	1	\$159	
	Additional Systems (each)		\$139	

Optional Accessories:			
		Qty	Price
Plumbing	Inspection Coverage	1	\$79
Electrical	Inspection Coverage	1	\$79
Appliance	Inspection Coverage	1	\$79
\$25 Prepaid	Certificates		\$22.50
Accessories			

**Total for Selected USA Plan: \$0.00**

Contract becomes effective when paid in full. The contract is valid for 360 days.

Office Use Only	
<b>12/25/00</b>	
Start Date	End Date

**Is there a key available at the on site office for maintenance access?**

Notes:

Pymt made by:  
 CC Auth / Check #:  
 Date Paid:



**20-Point Check List (if applicable). Customer supplies all filters.**

- ★ Check system for proper refrigerant charge
- ★ Check compressor and fan amps
- ★ Check and rinse condenser coil, if necessary
- ★ Check contactor points
- ★ Check capacitors
- ★ Brush out electrical cabinet
- ★ Check all caps and valves for seals and/or proper snug fit
- ★ Check thermostat operation and mounting
- ★ Check blower amps
- ★ Check heat strip amps, circuit components and safeties (heating system)

- ★ Check/evaluate evaporator coil for buildup
- ★ Check blower wheel for buildup
- ★ Check all electrical connections and wires
- ★ Change/wash filter. Filters supplied by customer
- ★ Check temperature splits
- ★ Lubricate all moving parts, where applicable
- ★ Flush and vacuum drain line/pan and evaluate drainage
- ★ Check float switch operation
- ★ Clean equipment exterior
- ★ Check final performance and report necessary improvements

**20-Point Plus Check List (if applicable). Customer supplies all filters.**

Includes the 20-Point Check List plus these additional services:

- ★ Clean vegetation, etc. from outdoor unit
- ★ Check condenser fan
- ★ Check crankcase heater
- ★ Check reversing valve operation (heat pumps only)
- ★ Check for excessive vibration
- ★ Check condenser level
- ★ Check safety controls, where applicable
- ★ Treat AH/evap coil/case coil and cabinet with biocide
- ★ Check for air leaks at plenum
- ★ Check refrigerant charge, superheat, subcooling
- ★ Check return and supply static pressures

**Terms and Conditions:**

**A Unique Air, Inc.** (Company) agrees to: **(1)** make reasonable efforts to schedule, gain access to and inspect the equipment in accordance with the contract; **(2)** make available, upon request, a completed copy of the service inspector's report after each inspection at the property; **(3)** provide priority dispatching in accordance with the contract; **(4)** provide repair service as needed between inspections at prevailing rates minus any applicable discounts; **(5)** provide the Customer with discounts on new equipment installation in accordance with the contract.

**B Customer** agrees to: **(1)** respond promptly to Company requests for access to the property for inspections; **(2)** arrange for reasonable and timely access to dwelling and common areas necessary to perform service; **(3)** provide clear access to the equipment to be serviced and move any obstructions themselves. The Company assumes no risk of any damage resulting from the moving of the obstruction or the equipment by Company technicians; **(4)** permit use of your common building maintenance tools such as ladders, etc.; **(5)** take full responsibility for managing subject property including regular inspections of equipment, thermostat, drain lines, etc. in unoccupied property; **(6)** provide at least 24-hours notice of cancellation of appointments.

**C Exclusions:** It is agreed that the following items are not part of this contract and that the Company shall not be liable, therefore, for maintenance, repair or adequacy thereof but not limited to: **(1)** ductwork or insulation; **(2)** water supply, drain or drain lines and refrigeration lines; **(3)** all electrical wiring and circuit breakers; **(4)** moving or relocating equipment or related systems; **(5)** additions or alterations to the design of the equipment or related systems; **(6)** any and all repairs to equipment; **(7)** the furnishing of water treatment on water-cooled systems; if necessary, Customer shall, at their expense, procure the same through the Company or a party approved by the Company; **(8)** any labor, material and parts not specifically stated in the agreement; **(9)** damages caused by phase losses, voltage surges or other power supply irregularities.

**D General Conditions:** **(1)** This contract will become effective when paid in full; **(2)** The party executing this agreement acknowledges having the authority to bind the property, corporate or business Customer; **(3)** The Company shall not be liable for any failure to perform its obligations where such failure is as a result of Acts of Nature (including rain, fire, flood, earthquake, storm, hurricane or other natural disaster), war, invasion, act of foreign enemies, hostilities (whether war is declared or not), terrorist activities, labor dispute, strike, lockout or interruption or failure of electricity or telephone service; **(4)** This contract will remain in effect until terminated by either party in accordance with the provisions thereof; **(5)** The Company or Customer may cancel this contract at any time by written notification. Upon cancellation, the Company will, within 30 days, issue a prorated refund after deducting a \$25 handling fee and after deducting the retail value of any services or discounts delivered under this contract. Priority dispatching service delivered will be valued at \$100 over normal dispatch fees for refund calculation purposes; **(6)** The Company will not be responsible for any loss, damage or injury resulting from delay or failure in rendering service under this contract; **(7)** The Company is not liable for any damage to property, including but not limited to flooring, carpeting, linoleum or any other floor covering, resulting from failure, breakdown or operation of subject equipment or related systems; **(8)** If the Customer does not provide 24-hours notice of cancellation or if the technician arrives for the scheduled appointment and cannot gain access, that inspection shall be deemed delivered. The Customer may schedule a return visit for a fee or skip that maintenance; **(9)** It is the Customer's responsibility to schedule maintenance visits; **(10)** Platinum Priority dispatch promise is valid for air conditioning service calls received Monday to Friday between 8 am and 4 pm. Platinum customers may select either a 4-hour response time or a 1-hour arrival time window (1-hour arrival times limited, based on availability.) If the Company misses the selected response time or window promise, the normal dispatch charge will be waived; **(11)** To obtain the discount on the purchase of a new AC System, the Customer must purchase a full system (a package unit; or a condenser and air handler); **(12)** Extended hours maintenance allows the Customer to schedule the twice-a-year maintenance any weekday between 5 pm and 7 pm and Saturdays between 8 am and 4 pm; **(13)** Limited access will be determined by the Company. This includes very tight attics, special ladder needed, extra technician, etc. Price may vary depending on difficulty; **(14)** Extended travel charge may vary depending on distance; **(15)** The Customer is responsible for supplying filters. If the Customer has or acquires a filter frame that holds blue filter media used by the Company, then the Company will provide and change the blue filter media provided the filter is reasonably accessible; **(16)** UV Light / Electronic Air Cleaner: the Customer supplies consumables, including cartridges, filters, UV bulbs, etc. which may be purchased in advance from the Company or wherever the Customer chooses; **(17)** Paperless transaction discount will apply when the Customer supplies a current email address and agrees to all maintenance communications via email and payment by credit card; **(18)** The Company will not be responsible for any water damage; **(19)** The Company will not be responsible for the removal of, and any damage caused by, mold; including but not limited to: property damage, personal injury, loss of income, emotional distress, death, loss of use, loss of value and adverse health effects, or any other effects; **(20)** All prices are subject to adjustment based on specialty equipment or accessories; **(21)** Additional systems will be at a discount, but all systems must be at the same service level; **(22)** By providing an email address, the Customer agrees to allow Company to communicate via email any information regarding this contract or other marketing; **(23)** Regular service hours does not apply to Company recognized holidays; **(24)** The Company reserves the right to change terms and conditions at anytime with written notice to the Customer; **(25)** The Company's liability for any matters under this agreement shall not exceed the value that the Customer pays for the contract; **(26)** In the event of any disagreement regarding the contract, the non-prevailing party shall pay the prevailing party's attorney fees and costs; **(27)** The venue for any litigation regarding this contract shall be in Sarasota County, Florida.